The format of the Getinfo command:

| **Field** | **Description** | **R/O/C** | **Type of field/restrictions** |
| --- | --- | --- | --- |
| GetInfo | GetInfo command | O | One element per each subscriber |
| UnitId | Internal number of the command in the request | R | Commands in the request are numbered one by one using integer values. |
| SubscriberId | Unique Subscriber identifier | R | 1-50 alphanumeric sequence  Unique Subscriber identifier within the Service Provider’s system. |
| InfoSection | Requested information section: information about the subscription | R | Possible values:  InfoSection=”Subscription” |

Format of the response for GetInfo command (Subscription Response section):

| **Field** | **Description** | **R/O/C** | **Type of field/restrictions** |
| --- | --- | --- | --- |
| <Order> | Command, which the response corresponds to | O | GetInfo Value |
| UnitId | Internal number of the command from the request, which the current part of response corresponds to. | R |  |
| SubscriberId | Unique Subscriber identifier | R | 1-50 alphanumeric sequence  Unique Subscriber identifier within the Service Provider’s system. |
| <Subscription> | Section is returned, if  InfoSection=”Subscription” or InfoSection= ”Subscription, SubscriptionUsage” | R |  |
| Status | Status of the subscription at the moment of command processing. | R | Name of the status. Possible values:  NotStarted  Started  Paused  SoftCancelled  HardCancelled |
| StatusChangeTime | Date/Time of the last change of the status of the subscription. | О | Date/time format: 2009-10- 20T18:00:00Z  A time zone different from UTC can be specified, for example:  2009-10- 20T18:00:00-05:00  Microseconds can be specified, for example:  2009-10- 20T18:00:00.120980Z  2009-10- 20T18:00:00.120980-05:30  In case SubscriptionStatus =”NotStarted”  SubscriptionStatusChangeTime is absent. |
| StartTime | Date/time, from which subscription is being activated (date/time of subscription purchase) | O | Date/time format: 2009-10- 20T18:00:00Z  A time zone different from UTC can be specified, for example:  2009-10- 20T18:00:00-05:00  Microseconds can be specified, for example:  2009-10- 20T18:00:00.120980Z  2009-10- 20T18:00:00.120980-05:30  In case SubscriptionStatus =”NotStarted”  StartTime is absent. |
| EndTime | Date/time of subscription end time (last day of subscription functioning inclusive). In case of open-ended subscription activation the field value will be «indefinite». | O | «indefinite» value  or  Date/time format: 2009-10- 20T18:00:00Z  A time zone different from UTC can be specified, for example:  2009-10- 20T18:00:00-05:00  Microseconds can be specified, for example:  2009-10- 20T18:00:00.120980Z  2009-10- 20T18:00:00.120980-05:30  In case SubscriptionStatus =”NotStarted”  the EndTime is absent. |
| LicenseCount | The number of licenses for subscription. | R |  |
| ProductId | Unique identifier of the application, for which the subscription is being activated. | R | String value.  Acceptable values are defined individually for each service provider.  Example: KAV. |
| ActivationCode | The current activation code for the subscription | R | 20-character alphanumeric sequence made up of 4 quintets. Format: XXXXX-XXXXX-XXXXX-XXXXX |

Response format for GetInfo command (Subscription Error section):

| **Field** | **Description** | **/O/C** | **Type of field/restrictions** |
| --- | --- | --- | --- |
| <Order>Error | Command from the request, which an error corresponds to | O | GetInfoError value |
| UnitId | Internal number of the command from the request, which an error corresponds to. | R |  |
| SubscriberId | Unique Subscriber identifier | R | 1-50 alphanumeric sequence  Unique Subscriber identifier within the Service Provider’s system. |
| ErrorCode | Error code corresponding to the specified SubscriberId. | R | Have a look at T4 form |
| ErrorMessage | Error code description | R | Have a look at T4 form |

R - required field

O – optional field

С – choice between two fields.

**Example of the GetInfo request.**

<?xml version="1.0" encoding="UTF-8"?>

[<soapenv:Envelope xmlns:soapenv="**http://schemas.xmlsoap.org/soap/envelope/**">](file:///C:\Users\sergeeva\Desktop\1.xml)

[<soapenv:Header>](file:///C:\Users\sergeeva\Desktop\1.xml)

[<AccessInfo xmlns="**http://schemas.kaspersky.com/services/subscription/2.0/**">](file:///C:\Users\sergeeva\Desktop\1.xml)

            <UserName>test</UserName>

            <Password>test</Password>

      </AccessInfo>

</soapenv:Header>

[<soapenv:Body>](file:///C:\Users\sergeeva\Desktop\1.xml)

[<SubscriptionRequestContainer xmlns="**http://schemas.kaspersky.com/services/subscription/2.0/**">](file:///C:\Users\sergeeva\Desktop\1.xml)

            <Timestamp>2012-08-13T09:33:28.0231943Z</Timestamp>

            <TransactionId>63502dc4-535f-406b-a86a-fb5ba7095897</TransactionId>

[<SubscriptionRequest>](file:///C:\Users\sergeeva\Desktop\1.xml)

                  <GetInfo UnitId="**1**" SubscriberId="C8147E02-8A91-43B2-AD48" InfoSection="**Subscription**"/>

            </SubscriptionRequest>

      </SubscriptionRequestContainer>

</soapenv:Body>

</soapenv:Envelope>

**Example of the GetInfo response.**

<?xml version="1.0"?>

[<soapenv:Envelope xmlns:soapenv="**http://schemas.xmlsoap.org/soap/envelope/**">](file:///C:\Users\sergeeva\Desktop\1.xml)

[<soapenv:Body>](file:///C:\Users\sergeeva\Desktop\1.xml)

[<SubscriptionResponseContainer xmlns="**http://schemas.kaspersky.com/services/subscription/2.0/**">](file:///C:\Users\sergeeva\Desktop\1.xml)

            <Timestamp>2014-10-17T06:35:39.7950024Z</Timestamp>

            <TransactionId>63502dc4-535f-406b-a86a-fb5ba7095897</TransactionId>

[<SubscriptionResponse>](file:///C:\Users\sergeeva\Desktop\1.xml)

[<GetInfo UnitId="**1**" SubscriberId="C8147E02-8A91-43B2-AD48">](file:///C:\Users\sergeeva\Desktop\1.xml)

                        <Subscription Status="Started" StatusChangeTime="2013-08-19T14:07:00.1422018Z" StartTime="2016-01-18T02:39:22.7931330Z" EndTime="2014-02-15T18:32:57.8989001Z" LicenseCount="**1**" ProductId="KIS" ActivationCode="XXXXX-XXXXX-XXXXX-XXXXX" />

                  </GetInfo>

            </SubscriptionResponse>

      </SubscriptionResponseContainer>

</soapenv:Body>

</soapenv:Envelope>